Interior Health

Virtual Care Quick Reference Guide - Physician Documentation in PDOC
Intended audience: Users of PDoc who currently document on acute care registered patients in a hospital setting.

Zoom Virtual Visits

A registered account in Meditech is required for documenting Zoom consultations into Meditech.

PDOC:
1. Search for patient via Meditech Account Number.
2. Click on the Document panel.
3. Select **Clinical Outpatient**.
4. *Select the appropriate Account Number.*
5. Begin Documenting.

Telephone Consultation

The Medical On-Call Availability Program (MOCAP) is a provincial program to provide responsive and sustainable on-call/availability coverage whereby one physician (the referring physician), based on his or her professional knowledge of a patient, requests the opinion of another physician competent to give advice in the field (the consultant physician) by telephone.

PDOC:
1. Search for patient via Meditech Account Number.
2. Click on the Document panel.
3. Select **Telephone Consult**.
4. *Select the appropriate Account Number.*
5. Begin Documenting.

Telehealth

The patient attends their scheduled telehealth visit within an IHA facility and is seen via video conference.

PDOC:
1. Search for patient via Meditech Account Number.
2. Click on the Document panel.
3. Select **Clinical Outpatient**.
4. *Select the appropriate Account Number.*
5. Begin Documenting.

Always verify that you have highlighted and selected the correct patient visit PRIOR to pressing Enter. Look at the registration date to verify

If there is no valid patient visit for any of the 3 scenarios above:
Please dictate through Transcription Services or contact DocumentationSupport@interiorhealth.ca for assistance.