

Interior Health Authority
Child Care – Unlawful – Licensing
Summary Report of Substantiated Complaint

<p>Facility Name Peek-a-Boos First Years</p> <p>Facility Address 713 Gleneagles Kamloops BC V2E 1J6</p>	<p>Facility # F-2019-38320</p> <p>Facility Phone (250) 319-3978</p> <p>Licensee Emily Langier</p> <p>Manager Emily Langier</p>
<p>Inspection Date 14-Nov-2019</p>	
<p>Reason for Investigation Substantiated complaint</p>	
<p>Service Type Unlawful facility</p>	<p>Maximum Capacity N/A</p>

Report of Findings

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on October 13, 2019.

The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act:

–Section 1: Definitions –“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care;

-Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations, a review of the site records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 713 Gleneagles Drive, Kamloops, BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence. Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation must be submitted to licensingdirect@interiorhealth.ca prior to November 29, 2019 9:00 AM.

Observed Contraventions

Evidence for this report was based on a combination of the Licensing Officer’s observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

C11 - Initial

C11.7 - Is the facility operating legally under the Act?

No

Follow up by: 11/29/2019 12:00:00 AM

Upon review of a social media (Facebook) page related to this location, Licensing confirmed that the operator is advertising, using the terms "Family Child Care" and "Preschool" in describing services provided. Both of these are service types that are licensable under the Act and Regulation.

Upon observation of the site, Licensing Officer observed 4 children arriving on site. The operator provided incorrect contact information to Licensing Officer; therefore the Licensing Officer was unable to confirm whether any of the observed children were related to the occupant. Based on observations, Licensing determined that the occupant was providing care that required a license.

- C11.7A - A person must not operate or hold themselves out as operating a community care facility. Act(5)(a)

- C11.7B - A person must not provide or hold themselves out as providing care in a community care facility. Act(5)(b)

Action(s) Required by Licensing Office :

- Conduct follow up inspection to confirm ongoing

- Progressive enforcement actions. Continue to monitor

compliance
- Notify families of children or persons receiving care of
contravention.

through unscheduled inspections.

Action(s) Required by Operator :

- Operator to submit written confirmation to Licensing
Office that they have reduced the number of children or
persons in receiving care to as per the requirements of the
CCALA.

- Operator to immediately reduce number of children or
persons in receiving care to as per the requirements of the
CCALA.

Received By:

Inspector:

Emily Langier

Jennifer Turnbull, Licensing Officer

Follow up date, if required