

**Interior Health Authority**  
**Child Care – Unlawful – Licensing**  
**Summary Report of Substantiated Complaint**

<b>Facility Name</b> Krista Marie Wickum  <b>Facility Address</b> 114 Chambers Pl Penticton BC V2A 6T7		<b>Facility #</b> F-2023-48982  <b>Facility Phone</b>  <b>Licensee</b> Krista Marie Wickum  <b>Manager</b> Krista Marie Wickum	
<b>Inspection Date</b> 15-Feb-2023			
<b>Reason for Investigation</b> Substantiated complaint			
<b>Service Type</b>		<b>Maximum Capacity</b>	
<b>Report of Findings</b>  <p>As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on February 13, 2023. The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions -“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.</p> <p>Based on the licensing officer’s observations, a review of the facility records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 114 Chambers Place, Penticton BC.</p> <p>Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence. Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.</p>			

**Observed Contraventions**

Evidence for this report was based on a combination of the Licensing Officer's observations, a review of facility records and information provided by the facility staff at the time of the complaint investigation, as appropriate.

**C11 - Initial**

CI1.7 - Is the facility operating legally under the Act?

**No**

Follow up by: 2/23/2023 12:00:00 AM

During the unannounced site inspection that occurred on February 15, 2023 it was observed the operator was caring for three children who were not related to her by blood or marriage.

---

**Closing Comments:**

**Received By:**

**Inspector:**

---

Krista Marie Wickum

---

Glenda MacDonald, Licensing Officer

**Follow up date, if required**