

Interior Health Authority

Child Care – Unlawful – Licensing Inspection Report

Printed on: November 06, 2020
4:03 PM

Inspected by: Erika Tigchelaar

Vernon Health Centre
(250) 549-5714
1440-14th Avenue
Vernon BC V1B 2T1
Canada

Mail To:

24-3550 10th Avenue NE
Salmon Arm Canadian BC V1E 1J6
Canada

Attention: Lindsay Palmateer

Facility Inspected:

Lindsay Palmateer
Lindsay Palmateer
(250) 803-8022

Inspection #: I-2020-148417-148418

Inspection Date: 05-Nov-2020 12:50

Completed: 05-Nov-2020 13:25

Site Address: 24-3550 10th Avenue NE
Salmon Arm Canadian BC V1E 1J6
Canada

Infractions: 1

GPS: 50.706677 119.244697

Facility Type: Child Care – Unlawful – Licensing

Risk Rating:

Delivery Method: Email

Certified Professionals:

Inspection Type: Substantiated complaint

Inspection Reasons: Publish to Public Website

Opening Comments and Observations:

As per Section 15 (1)(b)(i) of the Community Care and Assisted Living Act, Licensing is mandated to follow up on all complaints of any premise that is operating an unlicensed community care facility. The purpose of this inspection is to follow up a complaint received by Licensing on November 4, 2020. The complaint involved allegations of noncompliance to the following sections of the Community Care and Assisted Living Act –Section 1: Definitions –“community care facility” means a premises or part of a premises in which a person provides care to 3 or more persons who are not related by blood or marriage to the person and includes any other premises or part of a premises that, in the opinion of the medical health officer, is used in conjunction with the community care facility for the purpose of providing care; Section 5: Operating or advertising without a licence - A person who does not hold a licence must not (a) operate, or hold themselves out as operating, a community care facility, (b) provide, or hold themselves out as providing, care in a community care facility, or (c) accommodate, or hold themselves out as accommodating, a person who, in the opinion of a medical health officer, requires care in a community care facility.

Based on the licensing officer’s observations, a review of the facility records and information provided by the individuals present at the time of inspection, it has been confirmed that a contravention of Section 5 of the Community Care and Assisted Living Act has occurred at 24-3550 10th Avenue NE Salmon Arm, BC.

Contravention to Section 5 may be subject to actions as outlined in Section 33 of the Community Care and Assisted Living Act, which states: Offence and penalty -33 (1) A person who contravenes section 5, 6, 18 (2) or (3) or 26 (1) of this Act or a term or condition attached to a licence commits an offence. (2) A person who commits an offence under subsection (1) is liable to a fine of up to \$10, 000. (3) If an offence under subsection (1) is of a continuing nature, each day that the offence continues constitutes a separate offence. Only issues of non-compliance relating to the unlawful operation are detailed in the body of this inspection report.

Immediate compliance to Section 5 of the Community Care and Assisted Living Act is required. Written confirmation must be submitted to licensingdirect@interiorhealth.ca prior to November 9, 2020 at 8:00 am.

N/A = Not Applicable No = No, the facility does not comply with the question N/S = Not Inspected Yes = Yes, the

Child Care – Unlawful – Licensing

C1 - Licensing

C1.1 - Does the licensee continually inform licensing of any significant changes to the structure or operation of the facility? N/A

C1.2 - Does the licensee operate the facility in a manner that will promote the health, safety and dignity of persons in care? N/A

C2 - Policies & Procedures

C2.1 - Are written policies and procedures in place to guide employees in all matters regarding the care and supervision of children? N/A

C3 - Staffing

C3.1 - Does the facility have sufficient employees who possess adequate training and experience to meet the care, supervision, and needs of the children? N/A

C3.2 - Are persons qualified and appropriately replaced? N/A

C4 - Records and Reporting

C4.1 - Are facility records current and complete? N/A

C5 - Nutrition and Food Services

C5.1 - Are healthy eating and nutritional habits promoted and practiced? N/A

C5.2 - Are children's individual nutritional needs being met? N/A

C6 - Hygiene and Communicable Disease Control

C6.1 - Are acceptable hygiene practices maintained? N/A

C7 - Physical Facility, Equipment and Furnishings

C7.1 - Is the facility safe, sanitary, free from hazards, in good repair, and appropriate for the age and development of children? N/A

C7.2 - Is there adequate and appropriate indoor and outdoor space, materials, and equipment? N/A

C8 - Program

C8.1 - Are children offered a variety of activities and instructed on the safe use of the play space? N/A

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Facility Address: 24-3550 10th Avenue NE, Salmon Arm Canada BC V1E 1J6, Canada

Completed: 05-Nov-20 13:25

C8.2 - Is each child provided a comprehensive and coordinated program of developmentally appropriate activities that encourages physical, intellectual, language, emotional, and social development? N/A

C9 - Medication

C9.1 - Are there plans and actions in place to ensure medications are stored and administered properly? N/A

C10 - Care and Supervision

C10.1 - Are children provided with a healthy and safe environment, and protected from harmful actions? N/A

C10.2 - Are children supervised, and are employee to children ratios maintained? N/A

C10.3 - Is the facility compliant with temporary placement/retentions and the ratio of employees to children? N/A

Child Care – Unlawful – Licensing - Initial

C11 - Initial

C11.1 - Can community approvals (environmental health, fire, municipal, occupancy permit, strata/rental/lease agreement) be verified? N/A

C11.2 - Is the site plan verified and approved? N/A

C11.3 - Are the play areas or activities located outside property boundaries approved? N/A

C11.4 - Is the floor plan verified and approved? N/A

C11.5 - Has the emergency plan been reviewed and verified? N/A

C11.6 - Has the method for checking child records (attendance, medication administration, notification of illness/injury, photo/digital image and information for identification) been reviewed and verified? N/A

C11.7 - Is the facility operating legally under the Act? **No**

Follow up by: 16-Nov-2020 12:00:00 AM

- C11.7A - A person must not operate or hold themselves out as operating a community care facility. Act(5)(a)

- C11.7B - A person must not provide or hold themselves out as providing care in a community care facility. Act(5)(b)

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Completed: 05-Nov-20 13:25

- C11.7C - A person must not accommodate or hold themselves out as accommodating a person who requires care in a community care facility. Act(5)(c)

Actions Taken

Action(s) Required by Operator :

- Operator to submit written confirmation that they understand the requirements of the CCALA regarding the number of persons they may provide care to without a licence

Received By:

Inspector:

Lindsay Palmateer

Erika Tigchelaar