



**MINUTES OF FEBRUARY 6, 2018
REGULAR BOARD MEETING
12:30 pm – 1:45 pm
5th Floor Boardroom – 505 Doyle Avenue**

Board Members:

Dr. Doug Cochrane, Chair
Spring Hawes
Joyce Beddow
Patricia Dooley
Diane Jules
Dr. Selena Lawrie
Dennis Rounsville
Cindy Stewart
Tammy Tugnum (V)

Resource Staff:

Chris Mazurkewich, President & Chief Executive Officer (Ex Officio)
Debra Brinkman, Executive Assistant (Recorder)
Carmen Gudljek, Board Resource Officer

Guests:

Susan Brown, VP & COO, Hospitals & Communities
Dr. Trevor Corneil, VP Population Health & Chief Medical Health Officer
Mal Griffin, VP Human Resources
Donna Lommer, VP Support Services & CFO
Norma Malanowich, VP, Clinical Support Services & Chief Information Officer
Dr. Glenn Fedor, Chair, Health Authority Medical Advisory Committee (V)
Anne-Marie Visockas, VP, Health System Planning, MHSU, Residential Services
Givonna De Bruin, Corporate Director, Internal Audit

Presenters:

Rae Samson, Health Services Administrator Practice, Quality and
Substance Use Services
Karin Goodison, Medical Health Officer
Dr. Devin Harris, Chief of Staff, Kelowna General Hospital
Demetrios Karogiannis, Manager, Emergency Services Kelowna General
Hospital

(R) Regrets (T) Teleconference (V) Videoconference

I. CALL TO ORDER

Chair Cochrane called the meeting to order and welcomed Board Directors, staff and visitors. Chair Cochrane asked the Directors to declare any new conflicts of interests. No conflict of interest where declared.

I.1 Acknowledgement of the First Nations and their Territory

Chair Cochrane respectfully acknowledged that the meeting was held on the Okanagan Nation traditional territory. Director Jules offered a pray of thanks.

I.2 Approval of Agenda

Director Jules moved, Director Rounsville seconded:

Motion: 18-01

MOVED AND CARRIED UNANIMOUSLY THAT The Board approve the regular agenda as presented.

2. PRESENTATIONS FROM THE PUBLIC

None

3. PRESENTATIONS FOR INFORMATION

3.1 Addiction Services Continuum to Meet Population Needs

Rae Samson and Dr. Karin Goodison joined the meeting to share information on work underway to address the opioid overdose crisis in Interior Health. The presentation focused primarily on how addiction services continuum of care meets the population needs in the Interior region. It highlighted the importance of the flow of patients through an array of specialized services provided. Rae Samson spoke of the need for community partnerships in addition to a comprehensive range of programming offered across primary, secondary and tertiary care and the essential elements of care related to effective patient transition across the tiers of service.

The presenters answered questions from the Board.

3.2 Emergency Physician Triage Pilot

Dr. Mike Ertel, Dr. Devin Harris and Demetrios Karogiannis joined the meeting to present results of the Emergency Physician at Triage trial that took place at Kelowna General Hospital this past year. Dr. Ertel reported that after a LEAN rapid process improvement workshop one of the recommendations was to improve time to physician initial assessment. As a result, the site trialed a Physician at Triage (PAT) proof of concept to determine if this would alleviate some of the concerns. The trial's outcomes were to address increasing patient volumes, improve ED patient flow and time to care. The emergency department team implemented a physician/nurse in triage collaborative during the May-September long weekends. The results of the trial highlighted a reduction in all measured indicators. The benefits of the PAT translate to increased operational efficiency and productivity, which ultimately improve the quality and safety of ED practice. By using the PAT model, all ED patients are evaluated by a physician quickly, higher acuity patients are admitted faster and fewer patients are leaving before being evaluated by a physician. The improved efficiency could result in increased capacity, which translates to the ability to see more patients in the ED. As population in the Interior of BC increases there are opportunities to implement a PAT on a more permanent basis and could be implemented at the larger hospitals within Interior Health.

The presenters answered questions from the Board.

4. APPROVAL

Approval – Minutes

Director Rounsville moved, Director Stewart seconded:

Motion: 18-02 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board approves the minutes of the December 5, 2017 Board Meeting as presented.

5. FOLLOW UP ACTIONS FROM PREVIOUS MEETING

There were no actions for review.

6. COMMITTEE REPORTS

6.1 Health Authority Medical Advisory Committee (HAMAC)

Dr. Glenn Fedor provided an overview of the Summary Report of the Health Authority Medical Advisory Committee meetings that took place on December 15, 2017 and January 12, 2018.

Highlights included:

- Transcription services provided a presentation on timely access. Voice recognition is also being considered for high use physicians.
- Infection Control presented new data on hand hygiene and over use of antibiotics.
- MyHealthPortal update was provided.

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- Dr.s of BC presented engagement survey results.
 - Meditech updates and the timing of the downtimes are an ongoing concern.

6.1.1 HAMAC Recommendation(s) for Action / Discussion / Information

- There were no recommendations from HAMAC at this time.

6.2 Audit and Finance Committee

Director Rounsville noted there were no recommendations at this time.

Director Rounsville reported:

- Reviewed period 10 financials noting a slight negative projection at period 10 but IH is tracking to a balanced budget by year end.
- Reviewed major capital projects status report.
- Reviewed IMIT project status report.
- Good discussion regarding the MyHealthPortal initiative.

6.3 Quality Committee

Director Stewart noted there were no recommendations at this time.

Director Stewart reported:

- Overview was provided of Quality Risk and Accreditation Strategic Plan, Objective 6 - *Utilize Data and System Measures to Inform Continuous Improvement*.
- Annual Surgical Report was presented.
- Quality Review Process update was presented.
- Patient Voices speaker was very well received.

6.3 Governance & Human Resources Committee

Director Dooley requested the Boards approval for the following motion.

Director Dooley moved, Director Cochrane seconded:

Motion: 18-03 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board approve the updates to Board Policy 6.1- Board of Directors as presented.

Director Dooley reported:

- Information was received regarding the increase in Aboriginal representation in the IH workforce.
- Worksafe BC provided a thank you letter to Interior Health for the work undertaken to better support the health and safety of IH workers.
- Information was received on talent acquisition and recruitment strategies in the Human Resources Operations Annual Report.

6.4 Strategic Priorities Committee

No meeting was held. No report out provided.

6.5 Stakeholders Relations Committee Report

The Stakeholder Relations Committee Report was received as information.

7. REPORTS

7.1 President and CEO Report

The President & CEO Report was received as information.

Directors ask for clarification on the meningococcal outbreak. Dr. Corneil provided detail on the risk group, and the immunization response effort provided.

Chris Mazurkewich answered questions from the Directors.

7.2 Chair Report

The Chair provided a summary of his site tour to the South Okanagan facilities. On February 1 and 2, Chair Cochrane and CEO Chris Mazurkewich toured Princeton General Hospital, South Similkameen Health Centre, South Okanagan General Hospital and Penticton Regional Hospital meeting with physicians, local community leader, auxiliaries, foundations and staff.

He also spoke about learning from a recent surgical summit he attended.

8. CORRESPONDENCE

Board correspondence was received as information.

9. DISCUSSION ITEMS

None

10. INFORMATION ITEMS

None

11. NEW BUSINESS

None

12. FUTURE AGENDA ITEMS

None

13. NEXT MEETING

Tuesday, April 17, 2018 in Kelowna, BC

14. ADJOURNMENT

There being no further business, the meeting adjourned at 1:55 pm.



Doug Cochrane, Board Chair



Chris Mazurkewich, President & CEO