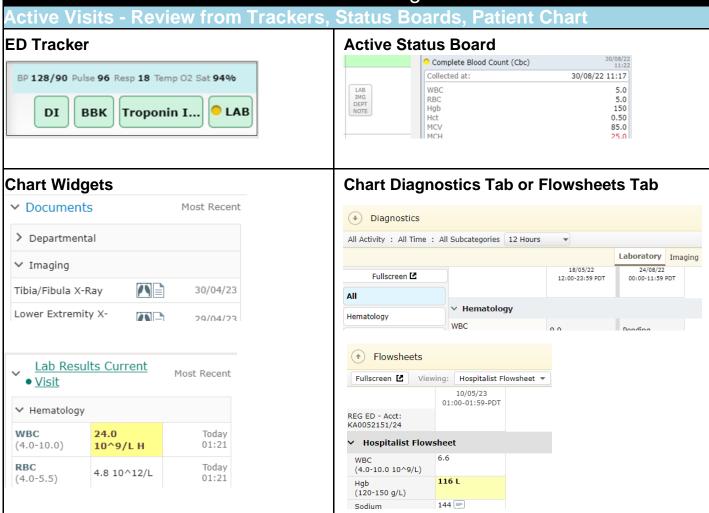




MEDITECH Web — Review and Manage Results



Discharged and Outpatient Visits – Review / Manage in Workload

By default, if results are received <u>after discharge</u> on any ED, Inpatient, Newborn, or Same Day Surgery account the system will create a Workload Result Task item in your list if you were the ERP or Attending Provider. Outpatient Clinics and Recurring Type Registration visit types generate Result Task items regardless of account status.

Physicians may wish to opt out of receiving Result Tasks in their Workload list when:

- a) They work in an ED department that manages priority results with the ED Call Back list feature.
- b) They receive result reports in their personal office EMR via CDX/POI integration and prefer to follow up from there.

To opt out:

 Submit an email to the Service Desk (servicedesk@interiorhealth.ca) with subject line description, Stop Receiving Results in Expanse Web Workload

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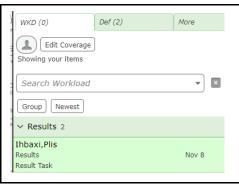




Workload Button

Other items that will appear under Workload include Consults, Pharmacy or Clinical Messages, and Letters from Health Records.





Note: All results regardless of patient registration type or status are always available in the patient charts under the Diagnostics tab.

Non-POI/CDX users – How to request no printing from MEDITECH

MEDITECH by default will send every result to the fax# associated to your personal profile. This often can be the fax number in Medical Records and then provided to you via your physical mailbox or by mail.

If you no longer wish to receive these printed results submit the following opt-out form to the Service Desk. This is currently only available for Diagnostic results.



ED Priority Call Back List

Physicians working in ED departments can manage abnormal results returned from Lab after the patient has departed with an auto-generated Priority Call Back list.

Call Back lists are shared across the department and not tied to an individual ERP. They allow easy access to the patients' chart, report details, and an electronic audit trail of actions taken.



Tip: Determining if a call back is warranted on microbiology results can be enhanced with the PharmaNet integration feature. This allows physicians to update the patient's medication history screen with real time data of prescriptions filled in the community.



A short video demonstration on ED Call Backs - click here.

For support or assistance, contact Service Desk at 1-855-242-1300 or email servicedesk@interiorhealth.ca

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