



BOARD OF DIRECTORS MEETING

April 16, 2019 – 1:15 – 2:10 pm

**1st Floor Boardroom – Kelowna Community Health and Services Centre
505 Doyle Avenue, Kelowna**

Board Members:

Doug Cochrane, Chair
Joyce Beddow
Karen Hamling
Spring Hawes
Diane Jules
Selena Lawrie
Allan Louis
Dennis Rounsville
Cindy Stewart
Tammy Tugnum

Resource Staff:

Susan Brown, President & CEO (ex-officio)
Karen Bloemink, VP Clinical Operations IH North
Dr. Trevor Corneil, VP Population Health & Chief Medical Health Officer
Dr. Michael Ertel, VP Medicine & Quality
Jenn Goodwin, VP Communications and Culture
Mal Griffin, VP Human Resources
Norma Janssen, VP Clinical Support Services & Chief Information Officer
Donna Lommer, VP Support Services & Chief Financial Officer
Anne-Marie Visockas, VP Planning & Research
Dr. Harsh Hundal, Chair, Health Authority Medical Advisory Committee
Givonna De Bruin, Corporate Director, Internal Audit
Carmen Gudljek, Board Resource Officer (Recorder)

Presenters:

None

(R) Regrets (T) Teleconference (V) Videoconference

A G E N D A

| ITEM | RESPONSIBLE PERSON | TIME | ATT |
|------------|--|---------------|-----|
| 1.0 | Call to Order | | |
| 1.1 | Acknowledgement of First Nations and Traditional Territory Director Jules | 1:15 2 min | ■ |
| 1.2 | Declaration of Conflict of Interest Chair Cochrane | 1:17 2 min | ■ |
| 1.3 | Approval of Agenda Chair Cochrane | 1:19 2 min | ■◆ |
| 1.4 | Approval of Consent Agenda 1.4.1 Minutes of February 12, 2019 1.4.2 Board Policy 6.1 Chair Cochrane | 1:21 2 min | ■◆ |
| 1.5 | Follow Up from Previous Meeting (no items for follow up) Chair Cochrane | 0 min | ■ |

| | | | | |
|------------|---|---------------------|----------------|-----|
| 2.0 | Presentations for Information | | | |
| | None | | | |
| 3.0 | Items for Approval | | | |
| | None | | | |
| 4.0 | Committee Reports (Recommendations may be brought forward) | | | |
| 4.1 | Audit & Finance Committee | Director Rounsville | 1:23 7 min | ■ |
| 4.2 | Quality Committee | Director Stewart | 1:30 7 min | ■ |
| 4.3 | Governance & Human Resources Committee | Director Tugnum | 1:37 7 min | ■ |
| 4.4 | Strategic Priorities Committee (no report) | Director Jules | 0 min | ■ |
| 4.5 | Stakeholder Relations Committee | Chair Cochrane | 1:44 6 min | ■ ♦ |
| 5.0 | Reports | | | |
| 5.1 | President & CEO Report | Susan Brown | 1:50 10 min | ■ ♦ |
| 5.2 | Chair Report | Board Chair | 2:00 10 min | ■ |
| 6.0 | Items for Information | | | |
| | None | | | |
| 7.0 | Correspondence | | | |
| | None | | | |
| 8.0 | Next Meeting: June 18, 2019 | | | |
| 9.0 | Adjournment – 2:10 | | | |

CONSENT AGENDA (Item 1.4)
Board of Directors - Regular Meeting
April 16, 2019

MOTION

THAT the Board of Directors approved the Consent Agenda of April 16, 2019 as presented to include approval of the following:

Item 1.4.1: Minutes

Board of Directors Regular meeting minutes of February 12, 2019.

Item 1.4.2 Board Policy 6.1 Board of Directors

Board Policy 6.1 *Board of Directors* as recommended and approved by the Governance and Human Resources Committee on February 11, 2019.



**DRAFT MINUTES OF FEBRUARY 12, 2019
REGULAR BOARD MEETING**

12:45 – 2:00 pm

5th Floor Boardroom – 505 Doyle Avenue

Board Members:

Dr. Doug Cochrane, Chair
Joyce Beddow
Karen Hamling
Spring Hawes
Diane Jules
Dr. Selena Lawrie
Allan Louis
Dennis Rounsville
Cindy Stewart
Tammy Tugnum

Resource Staff:

Susan Brown, President & Chief Executive Officer (Ex Officio)
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Anne-Marie Visockas, VP Planning & Research
Givonna De Bruin, Corporate Director, Internal Audit
Dr. Harsh Hundal, Chair, Health Authority Medical Advisory Committee
Carmen Gudljek, Board Resource Officer (Recorder)

Presenters:

Item 2.1 Dr. Carol Ward, Geriatric Psychiatrist IH MHSU

(R) Regrets (T) Teleconference (V) Videoconference

1.0 CALL TO ORDER

Chair Cochrane called the meeting to order and welcomed staff and visitors to the meeting. New Board members, Karen Hamling and Allan Louis were introduced.

1.1 Acknowledgement of the First Nations and their Territory

Chair Cochrane respectfully acknowledged that the meeting was held on the traditional territory of the "Sylix" Okanagan Interior Salish Nation. Director Jules offered a pray of thanks.

1.2 Declaration of Conflict of Interest

There were no changes to the currently recorded conflict of interest declarations.

1.3 Approval of Agenda

Motion: 19-01 MOVED AND CARRIED UNANIMOUSLY THAT the Board of Directors approved the February 12 meeting agenda as presented.

1.4 Approval of Consent Agenda

Motion: 19-02 MOVED AND CARRIED UNANIMOUSLY THAT the Board of Directors approved the Consent Agenda as presented to include approval of the following:

Item 1.4.1: Minutes of December 4, 2018.

1.5 Follow Up/Actions from Previous Meeting

There were no action items outstanding.

2.0 PRESENTATIONS FOR INFORMATION

2.1 Specialist Services Committee (SSC) Project Evaluation – Enhancing Geriatric Psychiatry Services in Long-term Care

Dr. Carol Ward presented. Highlights of the presentation included:

- Goals to enhancing Geriatric Psychiatry Services to Long-term Care.
- Specialist Services Committee Project historical context.
- Project summary included an overview of:
 - Responsive Behaviour Rounds
 - Workshops for Family Physicians include P.I.E.C.E.S. which highlights the interprofessional approach to managing challenging behaviours.
 - Regional Knowledge Coordinators (RKC) – Complex Behaviours (CB). The top 5 reasons for referrals to a RKC-CB were reviewed. RKC's help to educate direct care staff.
- A Behavioural Care Plan iLearn module has been implemented for staff.
- The use of Antipsychotics has declined across Interior Health and we are on par with the provincial average.

Dr. Ward answered questions from the Board. The Board thanked Dr. Ward for her presentation and acknowledged the impressive results of this project.

The presentation is posted on the Interior Health website: www.interiorhealth.ca .

3.0 ITEM FOR APPROVAL

None

4.0 COMMITTEE REPORTS

4.1 Audit and Finance Committee

Director Rounsville reported. The Committee received the following reports at the February 11 meeting:

- Capital Projects update that included Penticton Regional Hospital, Cariboo Memorial Hospital, Interior Heart and Stroke project, and the Kootenay Boundary Hospital Emergency Department and Ambulatory and Pharmacy projects.
- An overview of the budget process was reviewed, as well as a new format for the Financial Summary was discussed.

Director Rounsville requested approval of the following motion:

Director Rounsville moved, Director Jules seconded

Motion: 19-03 **MOVED AND CARRIED UNANIMOUSLY THAT** the Board of Directors approved the revised Board Policy 3.04 Limits of Spending Authority.

4.2 Quality Committee

Director Stewart reported. The Committee received the following reports at the February 11 meeting:

- An update on the review of the Quality, Risk and Accreditation portfolio.
- The Aboriginal Health Annual Report for 2017/2018.

There were no motions to bring forward for approval.

4.3 Governance and Human Resources Committee

Director Tugnum reported. The Committee received the following reports at the February 11 meeting:

- The Recruitment and Employee Experience Annual report.
- An update on Human Resource Developments.
- The Governance and Human Resources Dashboard was reviewed.

Director Tugnum requested approval of the following motion:

Moved by Director Tugnum, Seconded by Director

Motion 19-04 MOVED AND CARRIED UNANIMOUSLY THAT the Board of Directors approved the updates Board Policy 6.2 – *Committee Chairs and Membership* as presented.

4.4 Stakeholders Relations Committee Report

Chair Cochrane reported. The report was accepted as presented.

5.0 REPORTS

5.1 President & CEO Report

The President & CEO Report was received as information. There were no questions from the Board.

5.2 Chair Report

Chair Cochrane provided an update on the following events that he attended:

- In December, Susan Brown and he met with the Mayor and City Manager of Kelowna to discuss working together on the Opioid crisis.
- The Chair and CEO will undertake tours to our various communities throughout the year. The most recent tour took place in December to the communities of Williams Lake, 100 Mile House, Barriere and Kamloops. These tours included visits to our acute and community facilities, including First Nations communities and partners which included Simpcw, and the following centres in Kamloops: Qwemtsin Health Society, Aboriginal Friendship Centre and Lii Michif Otipemisiwsak Family & Community Services.
- Coordinated Telehealth Services is a service that Interior Health is keenly aware of and will be working with the other Health Authority Chairs to move this agenda forward.

6.0 INFORMATION ITEMS

None

7.0 CORRESPONDENCE

The Board correspondence binder was received as information.

8.0 DISCUSSION ITEMS

None

9.0 ADJOURNMENT

There being no further business, the meeting adjourned at 1:35 pm. The Chair thanked everyone for attending.



Interior Health
Every person matters

Stakeholder Relations Committee REPORT TO THE BOARD

APRIL 2019

(February 1 to March 31, 2019)

The Committee has participated in the following stakeholder relations activities in support of management led external/internal communication responsibilities and the Boards' goals and objectives.

February

- | | |
|----------------|---|
| February 7 | Interior Health Research Ethics Board (REB) Meeting – Director Tugnum |
| February 8 | East Kootenay Regional Hospital District Meeting – Director Rounsville |
| February 8 | Central Okanagan OAT Expansion Announcement with Minister Judy Darcy, Kelowna Community Health Services Centre – Director Hawes |
| February 15 | Kootenay Boundary Regional Hospital Announcement with Minister Adrian Dix – Director Hamling |
| February 22 | Provincial Health Authorities Chair to Chair Meeting – Chair Cochrane |
| February 26-28 | BC Patient Safety Quality Council (BCPSQC) – Annual Quality Forum – Chair Cochrane, Director Beddow |

March

- | | |
|-------------|--|
| March 1 | Kamloops Seniors' Services Update Announcement with Minister Adrian Dix – Chair Cochrane |
| March 6-8 | Board/CEO Tours – East Kootenay Region (Cranbrook, Fernie, Sparwood, Elkford) and Ktunaxa Nation (Letter of Understanding Resigning) – Chair Cochrane, Director Rounsville |
| March 12-13 | Board/CEO Site Safety Tours – Kamloops (Royal Inland Hospital, Ponderosa Lodge, Overlander) & Vernon (Vernon Jubilee Hospital, Noric House) – Director Rounsville |
| March 22 | Provincial Health Authorities Chair to Chair Meeting – Chair Cochrane |
| March 27 | Board/CEO Tours – Vernon (Okanagan Indian Band) and Armstrong (Roundlake Treatment Centre) – Director Louis |

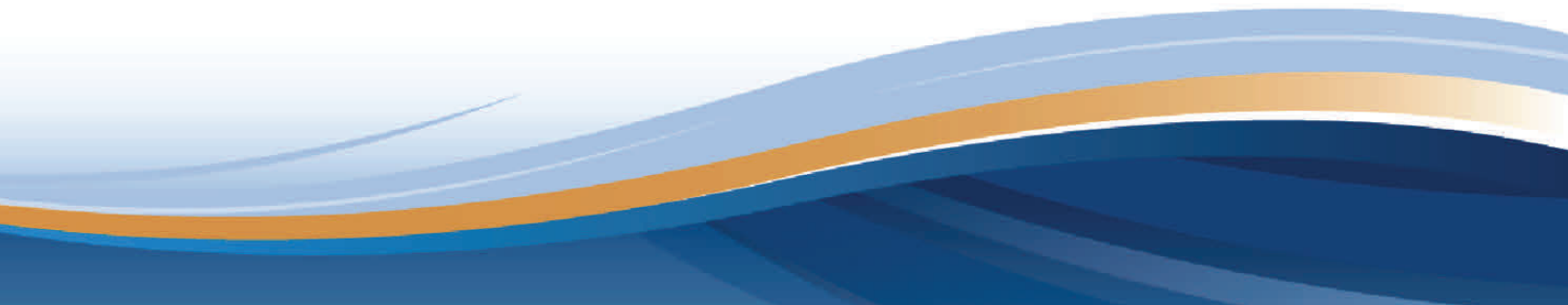


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PRESIDENT & CHIEF EXECUTIVE OFFICER REPORT TO THE BOARD

APRIL 2019



Highlights: February – March 2019

IH shines at BC Patient Safety Council (BCPSC) Quality Forum

Fourteen IH staff and physician leaders presented sessions and/or poster presentations at the annual conference hosted by the BCPSC, which attracts leaders from across the province and beyond. Sessions led by IH covered a range of topics, including supporting care providers in difficult times; compassion at end of life; building trust in team-based care; and the physician-administration dyad leadership model. President & CEO Susan Brown led a packed-room session with Northern Health, sharing lessons learned following the 2017 and 2018 wildfire seasons, and how our health authorities partnered to support each other as communities were impacted directly.



Susan Brown at the BCPSC Quality Forum.

Kamloops welcomes Minister of Health for long-term care announcement

Minister of Health Adrian Dix was in Kamloops in [March to announce a nearly \\$5.3-million investment](#) to increase staffing levels in long-term care in 2018-19. This initial investment into partner sites starts year one of a three-year plan to increase the direct care that seniors receive, with a goal to reach the target of 3.36 care hours per resident-day by 2021.

Ktunaxa Nation and IH resign Letter of Understanding (LOU)

Ktunaxa Nation and Interior Health have renewed their commitment to the health and well-being, with the official re-signing of a Letter of Understanding (LoU) on March 8. Ktunaxa was the first nation to sign an LOU with Interior Health in 2008. The document identifies common goals for equitable access to health services and improved outcomes for Ktunaxa Nation members and all Aboriginal peoples within the region.

CEO and Board Chair – East Kootenay

Board Chair Doug Cochrane and President & CEO Susan Brown visited IH sites in Cranbrook, Fernie, Sparwood and Elkford, March 6-8. The visits provided opportunity for the Chair and CEO to hear directly from staff, physicians, leaders, Foundations, Auxiliaries and community stakeholders.

IH presenters at the BCPSC Quality Forum included:

Kyla Gowenlock, Director, Medical Program Transformation

Meggie Ross, Public Health Nurse, Public Health Maternity Care Program

Aneta D'Angelo, Regional Practice Leader

Trish Hill, Team Leader, Integrated Tobacco Program

Robyn Goplen, Registered Nurse

Sybil Hoiss, Clinical Nurse Specialist, Critical Care Network

Lisa Danby, Manager, Community Integrated Health Services

Ashley DaCosta, Registered Nurse, Clinical Lead, Capital Planning & Projects

Shannon Groff, Quality Improvement Consultant

Ellen E. Korol, Project Leader, Clinical Operation

Dr. Mike Ertel, Vice President, Medicine & Quality

Dr. Harsh Hundal, Executive Medical Director, Physician Engagement & Resource Planning

Dr. Douglas Kingsford, Chief Medical Information Officer

Susan Brown, President & Chief Executive Officer

Cover photo: From L-R, Debbie Whitehead, Codie Morigeau, Susan Brown, and Dr. Doug Cochrane sign the 2019 Ktunaxa – Interior Health Letter of Understanding to formalize their continued relationship.

IH Goal #1: Improve health and wellness

Measles response / Immunization campaign

As measles cases were confirmed on the BC Coast and in Washington State in February, IH developed a proactive strategy using social and traditional media to raise public awareness of the importance of immunization. Between January 1 and March 31, IH provided 5,818 doses of MMR (measles, mumps, rubella), which is a 90 per cent increase on the same period in 2018. Health care workers who do not have proof of immunity have been encouraged to obtain their immunizations, including MMR, through local pharmacists.

Provincial immunization program for school-aged children

On March 20, the Minister of Health announced a provincial 'catch-up' immunization program in schools. IH Public Health staff will target the approximately 25,000 unimmunized and under-immunized students in grades 1-12, with the goal of ensuring that 95% of students have received at least one dose of MMR by the end of the school year. MMRV (measles, mumps, rubella, varicella) will be given in health centres to 4-6 year olds. Clinics begin in April.

Supporting Drinking Water Supply Systems

Lifting of the long-term advisory for Steele Springs Waterworks District was announced on March 1, following the successful commissioning and testing of a new deep well source. The water system, which serves 57 homes in the Township of Spallumcheen, had its previous source (Hullcar Aquifer 103) contaminated by nitrates, which triggered a public notification in July 2014. The development of an alternate source was a collaborative effort with local and provincial government partners.

Professional, effective response to measles in 100 Mile

Employee and medical staff preparedness, action planning, and teamwork contributed to a smooth response to the suspect and confirmed measles infections in the 100 Mile House area in March. "The overall teamwork and public awareness really supported effective and efficient triaging, and expedited rapid isolation of the suspect measles cases," said Allison Filewich, Manager of Acute Care Services at 100 Mile District General Hospital. While there have been several cases on the BC Coast and in the United States recently, the only two confirmed measles cases in IH were confirmed in March in 100 Mile. Both cases are believed to be travel-related.



Elyse Wright (R) and Jennifer Sabo showcasing the different N95 masks amid the response to measles infections in the 100 Mile House region earlier this spring.

Strategic Goal #2: Deliver high quality care

Quality Improvement and Patient Safety Leader Program

In the first week of March, the Quality Improvement Team [launched its 5th cohort](#) of the Quality Improvement and Patient Safety (QIPS) Leader Program. This new cohort has 15 participants from Kamloops, Revelstoke, Salmon Arm, Vernon, and Lillooet who are working on 10 separate projects. The majority of participants in the 5th cohort are nurses, but all coming from a variety of care areas including: acute care, long-term care, mental health, and public health. Projects are highly varied because the participants choose a focus that is important to them in their daily work.

Minister of Mental Health and Addictions announces clinic expansion in Kelowna

The Minister of Mental Health and Addictions, Judy Darcy, announced that access to medical treatment for opioid use disorder has been increased following the expansion of the IH Opioid Agonist Treatment (OAT) Clinic in Kelowna, which occurred this winter. The addition of three new physicians and two nurse practitioners has allowed the clinic to offer evening and weekend appointments. The number of people receiving treatment is expected to double. ([News release](#))

Overdose prevention site - Vernon

IH will be undertaking a competitive procurement process seeking proposals from qualified proponents who are able to deliver overdose prevention services in Vernon, including a fixed overdose prevention site. The service is expected to begin in summer 2019. Establishing an overdose prevention site in Vernon is an important addition to the continuum of health-care services for people with opioid use disorders. ([Community Update - March 25](#); and [infographic](#)).

Pilot project a first in BC, early learnings shared at Quality Forum

Population Health and the Professional Practice Office (PPO) co-presented *Piloting a Structure for Nursing Orders* at the BCPSC Quality Forum. The presentation described how Registered Nurses (RNs) and Registered Psychiatric Nurses (RPNs) have been permitted, through their respective scopes of practice, to give an order that others on the health team can act on. For the first time in British Columbia's nursing history, RNs/RPNs in the pilot project can now order nicotine replacement therapy (NRT) for patients in an acute care setting. The presentation garnered high interest, and detailed information is now being shared with other health authorities.

FeedBC – local food at Interior Health sites

A new initiative announced by Minister of Agriculture, Lana Popham, means [patients will receive more locally-grown and produced foods](#) while they're at IH facilities. At an event at Penticton Regional Hospital in March, Minister Popham announced \$350,000 in funding for the FeedBC initiative across IH.



Andrew Kerr tours Minister Darcy through the OAT clinic in Kelowna.



L-R: Lana Popham, Minister of Agriculture; Sam Godfrey, Ministerial Assistant; Peter Simonsen, Vice-President, BC Fruit Growers' Association; and Andrew Pattison, IH Corporate Director of Support Services, enjoy lunch made from locally-grown and prepared food at the PRH cafeteria.

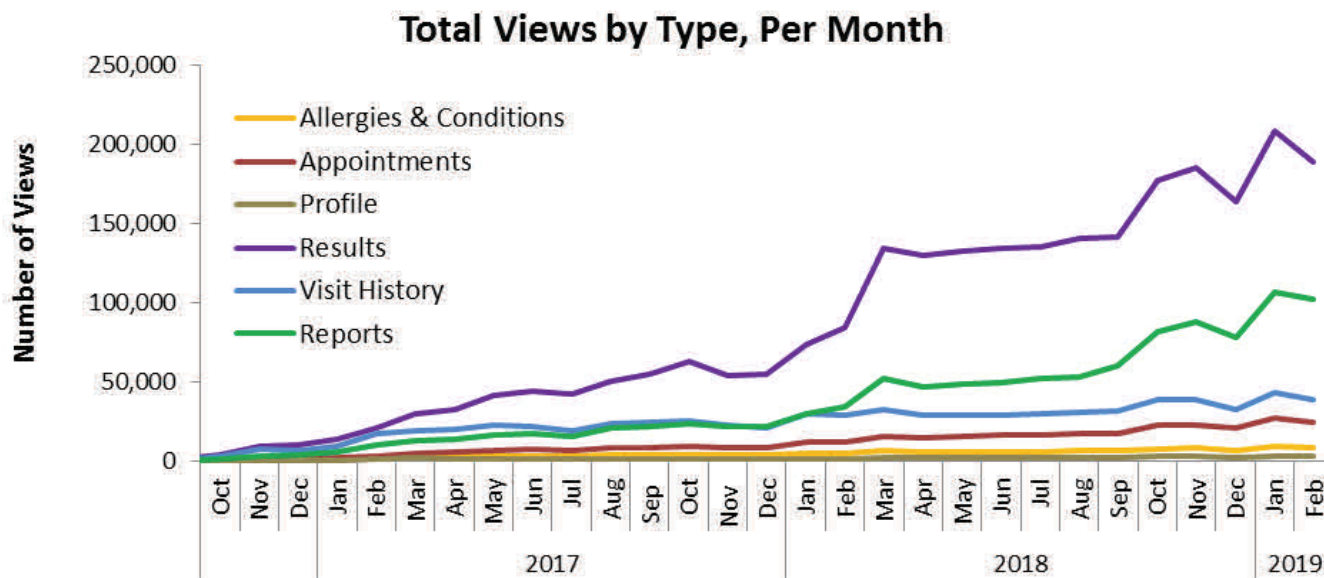
Strategic Goal #3: Ensure sustainable health care

Lillooet and Lytton – Virtual care meetings

IH, local partners and community representatives, First Nations Health Authority and BC Emergency Health Services attended meetings on the topic of virtual care, with a focus on increasing access to health services. The shared vision is to increase connectivity to rural communities and to better leverage virtual care options to improve patient experience and access to care (reduce travel, reduce barriers to care, support local staff, etc.).

MyHealthPortal

The total enrolled patients as for February is 64,838 with over 300,000 page views per month.



Kootenay Boundary – Pharmacy and Ambulatory Care RFP issued

IH released a Request for Proposal (RFP) to secure a consultant for the detailed design of the Kootenay Boundary Regional Hospital Pharmacy and Ambulatory Care Project. The new ambulatory care wing will be built above the expanded emergency department. Ambulatory care includes procedures for outpatients, such as endoscopies and cystoscopies, and other minor surgical procedures. IH anticipates awarding the design contract in April.

New long-term beds expand options for seniors

A grand opening ceremony for the phase two development at Mount Ida Mews in Salmon Arm was held on February 22. The project included 60 new beds for people with complex care needs who can no longer live at home. IH awarded the contract for the new beds to Vantage Living, which opened Mount Ida Mews in 2012.

Strategic Goal #4: Cultivate an engaged workforce and a healthy workplace

IH recognized for encouraging and supporting women in leadership

IH is a Best Employer for women, according to the [Women in Leadership Foundation](#). On International Women's Day, March 8, the [Foundation presented an award to representatives from IH's Human Resources portfolio](#). "It is a proud moment for our organization to be recognized for our commitment to a diverse workplace and all the amazing women who work at IH," says Kim Dedora, Manager, Employee Experience.



From L-R, accepting [Best Employer](#) award from the Women in Leadership Foundation are: Maya Kanigan, WIL Founder and President; Kim and Monika from IH; Denise Young, WIL Kelowna Chapter Chair; and Steph Slaman, WIL Committee Member.

Physician engagement

Physician-administrator dyad partnerships, quality improvement projects, and facility engagement initiatives are contributing to [stronger, more positive physician engagement](#) across IH. Physicians have strengthened relationships with administration, are more connected to resources and training to improve the work environment, and have established activities and strategies to improve areas of need at the site level. Examples include projects to improve the experience of patients waiting in emergency departments, reduce wait times and to make the process to book surgical appointments more efficient.

Lab safety changes earn IH Quality Award at KGH

Medical Laboratory Technologist Deeanna Saran was recently recognized with an IH Quality Award for her work in leading the standardization of how specimens are packaged and sent in the pneumatic tube system at Kelowna General Hospital (KGH). Ongoing safety issues related to sending specimens via pneumatic tube were brought to the attention of the KGH Safety Committee. These changes have reduced spills, employee exposures to spills, and will benefit the entire hospital with a reduction in testing delays.

New Interior Voices podcast appreciated by staff, Nations

The new *Interior Voices* podcast, featuring Aboriginal Health team members, has now posted six episodes (30 minutes each) which have discussed: Cultural safety, Mental Wellness, Patient Navigators and Traditional territory acknowledgements. The [website for the podcast](#) includes resources for public and staff listeners, and the series has been met with positive feedback internally as well as from Nation partners.



(L-R) Kris Murray, Sheila Lewis, and Vanessa Mitchell host the new podcast series, *Interior Voices*.

Community Engagement:

Stakeholder engagement across IH

Interior Health conducts regular engagement with provincial, regional and local partners and stakeholders. Below are just a few examples of some of meetings and events over the past three months.

Regional Hospital Districts (RHDs) engagement

Communications supports IH clinical and business support staff who attend RHD meetings, providing updates on IH priorities and successes, as well as to present the health authority's annual funding requests. Recent RHD meetings attended by IH include:

- Kootenay East RHD – Feb. 8, Cranbrook
- West Kootenay Boundary RHD – Jan. 23, Castlegar; March 6, Castlegar
- Thompson RHD – Dec. 19, 2018, Kamloops; March 28, Kamloops
- Cariboo Chilcotin RHD – Feb. 8, Williams Lake; Feb. 28, Williams Lake
- Okanagan Similkameen RHD – Jan. 17, Penticton
- North Okanagan RHD – Feb. 6, Coldstream; March 26, Salmon Arm
- Central Okanagan RHD – Feb. 21, Kelowna

From time to time, additional presentations are made on topics of interest, such as at a Feb. 8 meeting of the Cariboo Chilcotin RHD at which Dr. Kamran Golmohammadi, Medical Health Officer; Amanda Lavigne, MHSU practice lead; and Alyshia Morgan, manager, MHSU, presented on substance use service response to the ongoing overdose crisis and recommendations around the legalization of cannabis. IH Communications also supported a presentation by CEO Susan Brown to the Thompson RHD on March 28 in Kamloops.

Overdose Response Participation

IH leads from Mental Health and Substance Use and Population Health presented information related to harm reduction, overdose surveillance, stigma and social determinants of health to the Grand Forks Mayor and City Council in March. A stakeholder engagement and planning also occurred with partners in Revelstoke.

2019 Women in Public Works conference

Donna Lommer, VP Support Services and Chief Financial Officer, spoke at the 2019 Women in Public Works conference on March 8 in Kelowna. The conference includes speakers from municipalities, service providers and organizations working in the public sector.

SmartMom and Healthy From The Start Health Provider Engagement

Since the IH launch of the *SmartMom* prenatal app on December 17, 2018, 281 clients have enrolled (as at February 1, 2019). Maternity care providers across IH have been engaged to raise awareness of both *SmartMom* and the *Healthy From The Start* program, in an effort to increase referrals.

Peer Employment Venture Design Lab – Kelowna Community Action Team

IH's Population Health representatives participated in a design lab session, led by Urban Matters with stakeholders from across Kelowna, to support the design of a sustainable peer employment program that will be rolled out across Kelowna over the next year.

Taking It To the Next Level: Conversations About Men's Sexual Health

On February 25, IH's Population Health team organized and hosted an evening of education for primary care physicians, nurse practitioners, pharmacists and other health care providers. Over one hundred participants attended the event in Kelowna and live streamed to IH sites across IH (Penticton, Vernon, Kamloops, Nelson, Cranbrook, Invermere and Fernie).

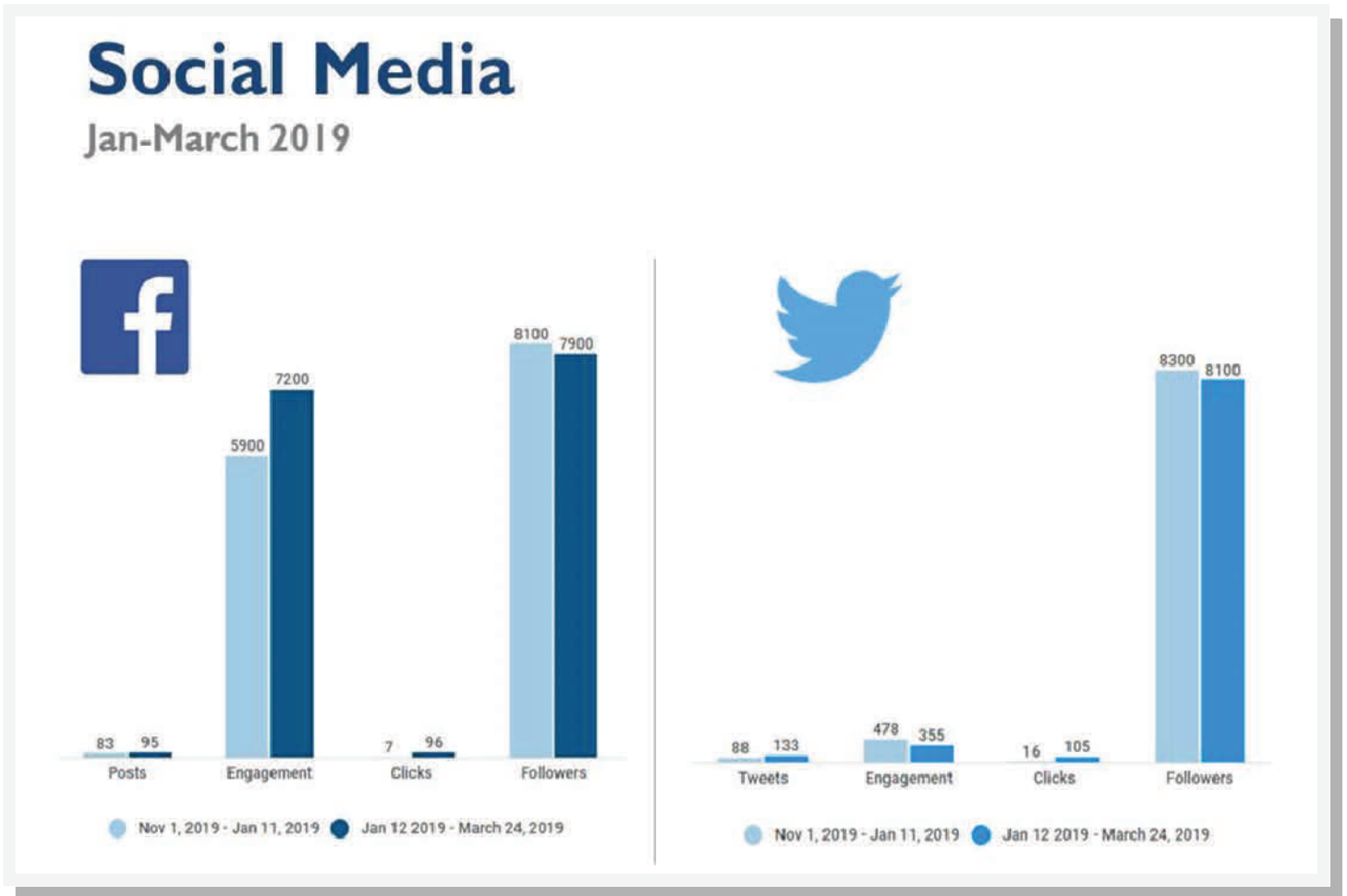
Women's Health Symposium

On February 27, IH, UBC Okanagan (UBCO) and the Women's Health Research Institute co-hosted a half-day Women's Health Symposium in Kelowna. The goal of the symposium was to build, nurture and celebrate UBCO and IH's diverse community of scholars engaged in research that impacts women's health.

Community Engagement:

Social media presence and engagement

Interior Health engages with stakeholders on social media across several platforms, including Facebook, Twitter, Instagram and LinkedIn. The table below reflects growth in the past three months seen on IH's Facebook (left) and Twitter (right) engagement, specifically on posts that included video or animation content where more people "liked" and "shared" the content, and contributed comments.



Community Engagement: News media presence

News Releases / Public Service Announcements (Feb-March) include:

- Mar. 25 [Vernon overdose prevention site - planning update](#)
- Mar. 22 [Blue River Health Centre closed March 25-26](#)
- Mar. 22 [Second measles case confirmed in Interior Health](#)
- Mar. 22 [Project Update Arrow Lakes Hospital Emergency Department Redevelopment](#)
- Mar. 21 [Recall Notice - N7 Nitro Cold Brew Coffee from Cherry Hill Coffee](#)
- Mar. 20 [Interior Health seeks physician for East Shore](#)
- Mar. 12 [Project Update Kootenay Boundary Regional Hospital Pharmacy and Ambulatory Care](#)
- Mar. 9 [Single measles case confirmed in Interior Health](#)
- Mar. 1 [Improving residential care](#)
- Feb. 27 [Maternity services at CMH temporarily suspended](#)
- Feb. 22 [Local long-term care expands with 60 new beds now open](#)
- Feb.15 [Improving health-care services for people in West Kootenay Boundary](#)
- Feb. 14 [Kaslo lab moves to drop-in service](#)
- Feb. 14 [Arrow Lakes Hospital Emergency Department Redevelopment Project Update](#)
- Feb. 8 [Clinic expanding to double number treated for opioid use disorder](#)
- Feb. 4 [Overnight closure at Ashcroft emergency department](#)
- Feb. 1 [Gastrointestinal illness outbreak at Royal Inland Hospital](#)