

For Immediate Release | January 17, 2020

Clinical Services Building elevators out of service until end of month

(Map attached for reference)

KAMLOOPS – Elevators at Royal Inland Hospital’s Clinical Services Building (CSB) are out of service until approximately Jan. 31 due to an unexpected equipment failure. The CSB is located at the front of the Columbia Street hospital campus and includes parking and various outpatient clinical services.

Parking changes for RIH patients, visitors, staff and physicians:

Beginning immediately, RIH patient/visitor parking has temporarily been relocated to the upper staff parkade above the hospital. Staff and physician parking has moved from the upper parkade to the CSB.

Signage will be in place and, during peak hours, traffic controllers will be on site.

There will be no parking fees at Royal Inland Hospital until the elevators are back in service.

The relocation for patients is to accommodate those people with mobility issues and require the assistance of an elevator.

Transit users:

Transit users who are dropped on Columbia Street and require assistance due to mobility issues are asked to plan ahead accordingly.

Additional staff and volunteers will be on hand to help patients and visitors safely reach their destination. However, delays should be anticipated.

Interior Health apologizes for the inconvenience this outage will cause and are working with vendors to resolve the issue and get elevators back online as quickly as possible.

Services within the CSB:

- Level 2 (elevator access from main building via pedestrian bridge only): Outpatient clinics - Lab, pre-surgical screening, pulmonary function, cardiology, neurology, Vascular Improvement Program, IV therapy/ID clinic/PICC clinic, and rapid access clinics
- Level 1 (no elevator access): Outpatient clinics - Telehealth, orthopaedic clinic, TRFO – Thompson Region Family Obstetrics Clinic (maternity), Rae Fawcett Breast Health Clinic, Rae Fawcett Simulation Centre, as well as the Ken Lepin Lecture Theatre, and UBC Faculty of Medicine
- Level P1 includes the Urgent Primary Care and Learning Centre
- Levels P1 to P4 are parking

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Media, for information:

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1-844-469-7077 (during regular hours) or 1-855-851-4195 (after hours)

