



For Immediate Release | December 22, 2020

Interior Health declares outbreak at Heritage Retirement Residence in West Kelowna

WEST KELOWNA – Interior Health has declared an outbreak at Heritage Retirement Residence in West Kelowna.

Four staff members and six residents have tested positive for COVID-19. All individuals in close contact with these individuals are in self-isolation and monitoring for symptoms.

Interior Health and the operator Verve Senior Living will continue to monitor the situation, while implementing additional infection control and preventive measures. This includes:

- Monitoring of all residents for respiratory symptoms and doing COVID-19 testing on anyone with COVID-19 symptoms.
- Enhanced cleaning protocols and COVID-19 visitor policies.

Heritage Retirement Residence is a private assisted living and independent living residence operated by Verve Senior Living. The operator has implemented a temporary stop to all visits across the site as an added precaution.

Interior Health has frequently updated COVID-19 information on our public website www.interiorhealth.ca

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